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**Website <http://www.thewolsztynexperience.org/home.php>**

**Polish Office/Accommodation address**

**Howard Jones**

**UL.Gajewskirch 4a**

**64-200 Wolsztyn**

**Poland**

**Tel/fax 0048 6838 42543**

### **Terms and Conditions**

Bookings are not complete until the deposit is received. Payments can be made by cheque, payable to "The Wolsztyn Experience" and sent to our UK address (confirmation of receipt will be sent), or you can pay by transfer to our Barclays account.

Barclays Bank

The Wolsztyn Experience

Sort Code: 20-40-71

Account No: 90125032

Iban: GB12 BAC 2040 7190 1250 32

Swift: BARCGB22

Deposits are GBP150 per person or 20% whichever is the greater amount. Deposits are refundable up to six months prior to travel for a handling fee of £50 per person, after which deposits are not refundable but courses may be transferred to an alternative date for £50 per person up until two months prior to the course when a £100 charge will be made for altering the course date. Final payments must be made two months prior to the course which are then non-refundable. On week courses a 90PLN - Polish Zloty - charge is made for clients to have unlimited access to tea, coffee, cereals, toast and all non-alcoholic drinks. For those staying in the depot (10 mins walk) the accommodation includes a fridge with provisions.

Clients are responsible for any damage to the accommodation.

It is expected that all members give a gratuity to the crews of 100 PLN per run on the footplate. Howard in Wolsztyn will arrange collection and distribution at the end of the week.

Full breakfast or brunch is available depending on the train timetable operating. The cost is 20 PLN a day, this may be taken at the Society's house between 0800-1300. These charges are paid in Poland as are bar bills and any product purchase.

If clients show up for a turn and in the view of the Polish crew are unfit to board the footplate the Polish crew have the

right to refuse them. The amount of driving/ firing instruction that clients do is dependent on their competence and ability to follow the directions of the Polish crew. This may vary from crew to crew and it is important to bond with them for clients to obtain maximum success.

The Wolsztyn Experience will endeavour to provide clients with the stated number of turns, however we are operating elderly locomotives and failures do occur. Under such circumstances we endeavour to substitute experiences of equal value, if this is not acceptable vouchers or refunds will be issued. In the case of complete termination of steam services we will refund your course fees in full. However there will be no refund for travel including flights or any other costs incurred by clients.

### **Information Courses**

For one week courses your arrival and/or departure date is usually a Sunday. You will usually arrive or depart on the same day of the week; If your stay involves more than seven nights we charge an additional fee of £25 per night. Normally you will have one turn each day over a period of four days – four turns/runs. The other days are free days or you may arrange extra runs locally if available.

A turn is the Polish crews turn of duty, normally a round trip, with two participants on the footplate having driving or firing instruction from the Polish crew. Helpful information including travel, train times and maps can all be viewed and downloaded from the web site.

### **Information Accommodation Wolsztyn**

For our course participant's accommodation is usually provided in the Society house and at the depot, and is assigned by Howard Jones on arrival. If we have larger than normal groups we also use a nearby guest house; all accommodation is within 10 mins walk to the depot or station.

Our accommodation consists of one twin en-suite, two double en-suite rooms and 2 singles that share a bathroom. These are subject to change. Clients are never expected to share a room unless requested by themselves. By having so many doubles we can cater for the increasing number of course participants who bring their wives or partners with them either as participants or to enjoy the sightseeing, shopping or sport activities that are far cheaper than in the UK.

We try to keep groups together with the normal allocation being the three rooms in the house being used for the one week courses and the two at the depot for weekend courses. However, owing to requests for all en-suite rooms and travellers from the far side of the world who may stay longer than the course period it is not always possible to keep groups together in the same location to avoid clients changing rooms. It can be more important to keep working pairs together, particularly with a train service of one early morning train and one afternoon.

### **Hotels**

There is the Hotel Kaukaska in Wolsztyn where occasionally guests like to stay. We can book this for you but the cost is extra to the course fees as the costs of running our accommodation still continue.

### **Flat**

An apartment near the station is owned by one of our members and as well as letting it out to tourists it is highly suitable for a family who come on a course. Again the cost of this is in addition to the course cost.